



**University of Connecticut
Student Union
AV Standard Technician**

Position Overview:

Under the supervision of and reporting to the SU Audio Visual Manager, the AV Standard Technician is responsible for setting up, operating and tear down of audio visual equipment for events in and around the Student Union. The AV Standard Technician will follow the direction of the AV Specialist and the AV Training Manager as needed, and the AV Standard Technician will follow the direction of the Building Manager when the immediate supervisor is not present in the building

Position Responsibilities:

- Responsible for enforcing all Department, University, and related policies and procedures in matters related to the Student Union
- Supports an environment that encourages, values, and delivers outstanding customer services
- Set up, run and strike A/V equipment for events and meetings
- Write and submit technician reports
- Assist in maintaining equipment and report issues to the A/V Manager
- Attend mandatory weekly A/V meetings and training sessions
- Perform related duties as required

Minimum Requirements:

- Ability to physically lift 50 pounds, and crawl under tables and staging
- Basic computer knowledge
- Flexible schedule availability, including nights and weekends
- Excellent oral, written, and interpersonal skills
- Highly motivated and willing to learn
- Ability to respect the rights and privileges of others and to demonstrate civility in order to foster an inclusive community

Preferred Requirements:

- Available to work a minimum of 10 hours per work week
- Intermediate to Advanced computer knowledge
- Demonstrate excellent organizational skills (multi-tasking, problem solving, attention to detail, scheduling, logistics, etc.)
- Basic customer service experience
- Experience in a Student Union or equivalent environment